

RCDSO STRATEGIC PLAN 2020-2023



Royal College of
Dental Surgeons of Ontario

VISION

Everyone in Ontario has access to safe, high-quality dentistry.

MISSION

We work in the public's interest by putting patients first. We set and enforce standards, and provide continuous improvement and education opportunities to the dental profession in Ontario. We work to engage and influence our stakeholders. We show integrity and courage in everything we do.



OBJECTIVES

These objectives will provide additional focus to the work of the College for the next three years. Each numbered objective defines where we would like the College to be. The bullet points below are strategies that will help get us there.



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1 College governance is progressive and patient-centered

- Competencies will be developed to form part of the job specification for all Council and Committee members, including public members.
- Competency-based evaluation tools will be developed for Council and Committees.
- The current Candidate Eligibility Course will be reviewed and enriched.

2 Decision-making is informed by best available data and evidence

- College IT data systems will be designed to enable data mining and to support data analysis.
- New research projects and resources will be developed to collect and analyze data to inform the work of the College.
- College Standards and Guidelines will promote the use of best available data and evidence in decision-making.
- College data will be leveraged to influence decision-making of external partners in developing curriculum and continuing education programs.

3 Potential external disruptors are anticipated and addressed

- Potential changes, both provincially and nationally, to regulation and to dental care delivery will be identified.
- Strategic partnerships will be expanded to assist with responding to such changes.

4 Continuous quality improvement and risk-based regulation informs the work of the College and the expectations the College sets for the profession

- A risk-based approach will inform resources for the profession.
- Programs to monitor and measure compliance in high risk areas such as IPAC and sedation will be developed.
- Internal College processes will be regularly evaluated to improve efficiency.

5 Access to care is improved across Ontario

- The College, together with strategic partners, will promote access to oral health care.

6 We build engagement with patients and dentists

- College consultation processes will be enhanced to encourage public and dentist input on policy and strategy initiatives.
- External communications will continue to raise and measure engagement with the public.
- Patient-centred initiatives, including those on human rights, mental health and wellness, will be advanced.

7 College staff are supported in doing their best work

- The transparency and inclusivity of human resources practices will be improved and monitored for success.
- Staff communication, engagement and development will be enhanced.
- More effective IT tools will be built into the work of the College.
- The physical work environment will be assessed and modernized to maximize efficiencies and use of space.
- Strategic staff competencies, including financial competencies, will be identified and training will be provided to increase accountability and efficiency.