

3800, rue Sherbrooke Est Montréal, QC, H1X 2A2 Local B-2206 514-225-5033 www.maisonneuve.coop

Dear parents,

Once again this year, your social economy enterprise the Coop Maisonneuve is partnering with your school to offer you the opportunity to purchase your child's school supplies through our website.

School supply lists will gradually become available online, starting at 6:00 p.m. on Friday, July 7.

From then on, you can order your child's school supplies at www.maisonneuve.coop Here's how to make your purchase:

- 1. <u>If you already have an account, please log in, otherwise you'll need to create a new account.</u> Please note that our website changed last year, so the data on the old site is no longer functional.
- 2. Once in your account, click on the link "<u>Écoles primaires et secondaires</u>" on the right-hand side of the home page.
- 3. An explanatory video is available on the coop website to help you place your order.
- 4. You can pick up your order in-store, by choosing the free "cueillette en magasin" option. This is the last step before confirming your order. An initial e-mail will confirm that your order has been received.
- 5. Once your order has been completed, you will receive a second e-mail, ("**Bon de cueillette"**) notifying you that your order is ready to be picked up in-store, or ("**Bon d'expédition"**) notifying you that your order is on its way to your home.
- 6. If an item in your order is temporarily out of stock, we will contact you. **Your order will only leave our warehouse when all items are available, which may affect normal delivery delays**; a charge of \$12.95 plus tax will apply.

Considering the high volume of orders in August due to the start of the new school year, we advise you to place your orders as soon as possible.

Stationery items (pencils, notebooks, duo-tangs, etc.) will include the discount usually reserved for members.

If you have any questions, please send an e-mail to boutique@maisonneuve.coop.

La Coop Maisonneuve