

RE: mTransport - School Transportation Tool East Hill Elementary School

December 12, 2024

Dear Parent(s),

Our school will once again use the mTransport application during the 2024-2025 school year.

The main objective for using this application, is to improve the safety of all students that travel to school by bus. This program involves integrating a secure tool that will allow us to monitor in real time students that are absent, present, boarding or leaving their school bus.

There will be two phases to the implementation of this project:

Phase 1: Trial Period (3-4 weeks)

At the beginning of the school year, your child received a new bus pass with a QR code. When we will enter Phase 1, electronic tablets will be installed on the school buses. Whenever your child(ren) will get on or off the vehicle, they must scan their bus pass on the tablet. For this project to be successful, we will need your cooperation to ensure that your child(ren) scan their bus pass every day when they get on/off the bus. Your child will receive shortly a lanyard that they can place around their neck to facilitate the scanning process. Please remind your child to properly store their bus pass in their school bag once they arrive at school. During Phase 1, only the EMSB employees and the transportation personnel will have access to the system, to allow the bus drivers to familiarize themselves with the program.

Phase 2: mTransport application

Upon completion of Phase 1, parents will be asked to download the mTransport application on their smart phones and to start using it. This application will send you notifications when:

- Your child(ren) board(s) the bus
- Your child(ren) get(s) off the bus
- The bus leaves the stop right before yours
- The bus arrives at or leaves the school

If you do not own a smart phone, you may access this service through the mTransport web portal.

Every student being transported by Transco (school bus #100's and #200's) will be participating in the program and there will be no cost for parents who would like to use this service.

Best regards,

S. Rebelo Principal East Hill Elementary School